

A RESOLUTION

BY: COUNCILMEMBER CLAIR MULLER

A RESOLUTION AUTHORIZING THE MAYOR TO PURSUE EITHER AN IN-HOUSE METHOD THROUGH UPGRADED SOFTWARE OR AN OUTSOURCE METHOD THROUGH A PRIVATE COMPANY FOR THE COLLECTION OF TRAFFIC FINES, HOUSING CODE VIOLATION FINES, AND ANY OTHER SIMILAR FINES, THROUGH MEANS OF THE INTERNET; AND FOR OTHER PURPOSES.

WHEREAS, the City of Atlanta is always looking for means and methods to increase revenue and improve cash flow; and

WHEREAS, the City of Atlanta receives thousands of calls per day concerning traffic fines, housing code violation fines, and other such fines; and

WHEREAS, the City of Atlanta does except credit card payments by phone, but it is often difficult to get through by phone or customers are left holding for a long time; and

WHEREAS, a win/win solution could be created for both the City and customers by providing a way for customers to pay their fines by credit card via the Internet; and

WHEREAS, by establishing the Internet as a source for paying fines, payments could be made **24** hours a day, seven days a week, with no waiting in line for the customer and no holding on the phone. This would create a better, more effective method for collecting these fines for the City, which would in turn increase revenues; and

WHEREAS, several other metro counties have outsourced for this service, and the City of Macon is currently working on an in-house system through upgraded software for a means of collecting fines by credit card via the internet.

NOW THEREFORE BE IT RESOLVED BY THE COUNCIL OF THE **CITY** OF ATLANTA, GEORGIA, as follows:

SECTION 1: That the Mayor earnestly pursue the establishment of a system through the internet for the payment of fines (traffic fines, housing code fines, and the like), so as to create a more convenient and efficient way for our citizens and customers to pay their fines, and to hopefully increase the percentage of fines collected, thereby increasing revenue for the City.

SECTION 2: That the Mayor investigate the option of creating an in-house system of collecting fines through the internet, and an outsource method through a private company, in order to determine the best method for the City of Atlanta.

SECTION 3: That all resolutions and parts of resolutions in conflict herewith are hereby repealed.